What is the application used for? Sounds like various marketing activities?

Role sounds like it covers collecting user requirements. Do you have a BA at all. How is it working currently?

What is the current development process?

Do you have dev/test environments?

What is your release process?

What does the application support team do exactly?

How large are the databases? Are there any performance issues?

Testing function?

What are fundraising regulations? Are they different from

Do you have any architecture documents I could study?

How has the charity been affected by the pandemic and lock-down? How have deaf children been affected by not going to school? Are they missing specialist support?